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Steering your reverse logistics activities...

...reducing your costs and efforts immensely!

- Prevention of goodwill payments and unjustified credits
- Significantly less, even up to no transport losses
- Reduced working capital requirements at warehouse locations
- Reduced transport costs
- Efficient communication between supplier and customer
- Faster processing times regarding return requests of your customers

Our solution

With ELIS (Encory Logistics Integrated Services), we take care of your reverse logistics management processes. Optionally, we will optimize your current infrastructure, integrate ours or create a tailor-made solution for your needs.

Additionally, our return platform ELMA (Encory Logistics Management Application) can be integrated into your IT architecture and your return processes will easily be taken care of.

What distinguishes Encory from others

Encory develop and operate end-to-end circular solutions for aftersales. From the implementation of sustainable remanufacturing projects to entirely taking over the reverse supply chain to the purchase of obsolete products and secure recycling – we create and manage closed loops. As an innovative and experienced partner and solutions provider, we have acquired a high level of process and system know how to handle complex requirements from our customers and partners.

Key indicators

ENCORY
LOGISTICS
INTEGRATED
SERVICES

More than
15%

Cost reduction for our customers

60.000
m²

Storage space and process area

More than
3,500

Users of our return platform

Over
1 M

Processed parts per year

6
locations

In Europe, China and USA

“Due to the cooperation with Encory regarding our reverse logistics management, we can finally focus on core business activities entirely.”

Implemented in 5 steps:



Analysis of requirements at the dealership and mechanical workshop



Process and interface assessment



Digitizing reverse logistics management?

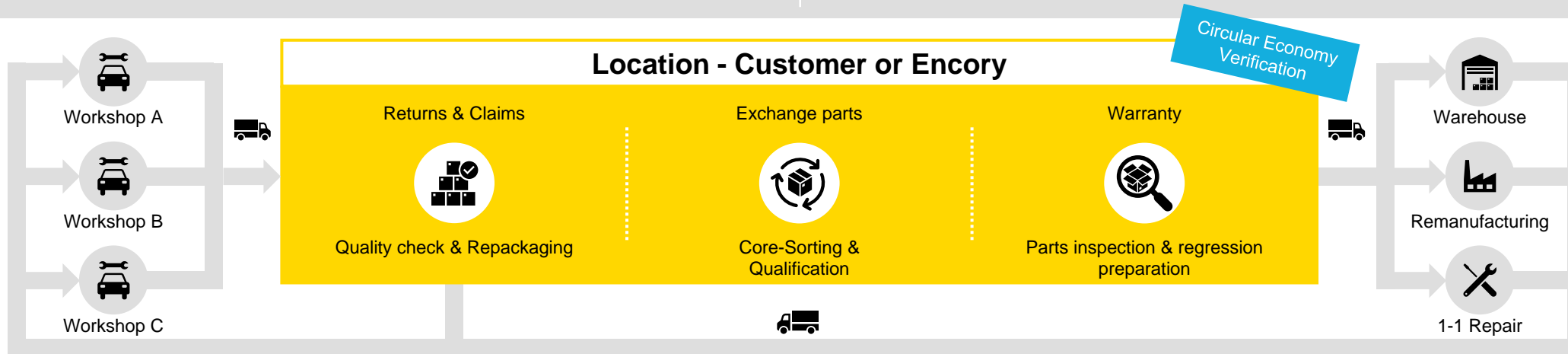
Through consistent and user-friendly IT applications, we are able to guarantee efficient return processes for new and used parts.

- Unified standards through process-digitization in the workshops and parts inspection at either our warehouse or your location
- An establishment of transparency through system interfaces to the forwarder leads to a reduction of transport losses
- Significant reduction of working capital requirements in the returns- and claims process due to user-friendly and intelligent IT and process landscapes

How does the implementation work?

As a 4 PL, we offer the optimization and takeover of complex reverse logistics solutions all in one.

- High efficiency and cost reductions through consolidation in Encory logistics structures
- Prevention of goodwill payments and unjustified credits through qualified parts inspection
- Reductions of transport costs through optimized and efficient transport control
- Reduction of warehouse costs through shipping of returned items from Encory logistics structures



Customer-specific adaptations

Implementation of our IT solution

Operation & support by Encory

Look ahead – we will take care of your reverse logistics management.



GET IN TOUCH



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